

# General Terms and Conditions

## FDM Symposium March 29<sup>th</sup> to 30<sup>th</sup>, 2019

### 1. Registration

Everybody intending to attend the FDM Symposium 2019, organized by the EFDMA, has to register with the registration form. The registration is personal and not transferrable.

Receipt of any registration will be confirmed by an e-mail from the organizers (Payment confirmation).

Once the payment confirmation has been received, a contract between the participant and the EFDMA is established.

### 2. Legal right of withdrawal

According to law customers have a 14-day right of withdrawal.

Thus participants have the right to withdraw from the contract without indicating any reason within a period of 14 days after reception of the confirmation of registration.

To exercise this right of withdrawal the participant has to inform the organizer (EFDMA, Lerchenfelder Straße 66-68/1/52, A-1080 Vienna, e-mail: [office@fdm-europe.com](mailto:office@fdm-europe.com)) by means of an explicit notice (e.g. letter sent by mail or e-mail) about his/her decision to withdraw from the contract. The withdrawal period shall be deemed observed if the notice of withdrawing from the contract is sent within the 14-day period.

#### Consequences of withdrawal

If a participant withdraws from the contract, any payments that the EFDMA has already received by the participant will be refunded immediately (at the latest 14 days after reception of the notice of withdrawal) through the same instrument of payment that the participant has used for the original transaction, unless the participant and EFDMA have explicitly agreed upon other modalities. In no case the participant will incur any additional fees. In case the participant has asked for the services to begin during the withdrawal period, he/she has to pay an adequate amount of the total costs, i.e. the amount that correlates to the value of the services provided until the participant notified the organizers about his/her withdrawal proportional to the total value of the services intended in the contract.

### 3. Optional cancellation of attendance

The participant may cancel his/her attendance by submitting a written notice to the EFDMA (Lerchenfelder Straße 66-68/1/52, A-1080 Wien, E-Mail: [office@fdm-europe.com](mailto:office@fdm-europe.com)) by mail or e-mail.

If the participant cancels his/her attendance the following fees will be charged:

up to 1 month before the start of the conference no fee,

later than 1 month before the start of the conference 100 % of the event fee, irrespective of the person's attendance.

The legal right of withdrawal is not curtailed by the optional right of cancellation.

### 4. Conditions of payment

The participation fee has to be paid via banc transfer (IBAN: AT40 12000 500 3000 1405 BIC: BKAUATWW.

Usage: „FDM Symposium“) **latest by March 1<sup>st</sup>, 2019**. A payment confirmation follows by email after receipt of the participation fee on the banc account.

In case the participant does not attend some of the event elements, this does not entitle him/her to a reduction of the overall fee.

#### **5. Cancellation and/or changes of presentations or workshops (henceforth called 'event elements')**

An element of the event may be cancelled on short notice, in particular due to an insufficient number of participants or illness of the lecturer. As soon as the organizers know that an event element has to be cancelled the potential participants will be informed. Partial payments or event fees that have already been paid will be reimbursed. Any additional claims for damages are excluded. The EFDMA reserves the right to change the intended conference schedule at any time. This holds in particular for changes of lecturers and the time schedule of the event elements.

#### **6. Duties of the participant**

The participant obligates himself/herself to take care of an appropriate insurance coverage (personal liability insurance). In addition, the participant obligates himself/herself to handle equipment and material as well as seminar rooms and lounges with the appropriate care.

#### **7. Transfer of knowledge and copyright**

The knowledge that is presented in the event elements must only be used for the purpose of treatment or therapeutic application. Any transmission of this knowledge to third parties – irrespective in which form – is prohibited. This contract implies that any documents that are distributed are protected by copyright and must not be transmitted, reproduced, distributed and/or made publicly available.

#### **8. Liability**

The organizers do not assume liability for any objects, documents, or clothes that the participants bring along. During the practical sessions of the event the participants will treat each other. The EFDMA does not assume liability for any injuries incurred during the practical sessions.

As regards the actual recognition of the indicated continuing education points, the EFDMA cannot assume any liability.

#### **9. Data privacy**

The personal data of the participants will be stored by the EFDMA to be processed and used exclusively in keeping with the applicable legal provisions. By registering, you agree that the EFDMA will store and manage your personal data (title, name, address, email address, telephone number) for the purpose of attending the FDM Symposium. Furthermore, you agree with your registration that the EFDMA keeps up to date about the FDM Symposium via email. You can revoke this consent at any time. EFDMA staff members are obligated to privacy, discretion and confidentiality.

#### **10. Video & photographs**

Through their registration the participants agree that they may be photographed or filmed during the EFDMA event and that the pictures/videos may be published on the EFDMA website and/or EFDMA Facebook site. This declaration of consent is valid until revoked.

Any video/audio recordings or photographs on the part of the participants are explicitly prohibited.

#### **11. Organizer**

EFDMA

Lerchenfelder Straße 66-68/1/52

A-1080 Vienna

ZVR number: 898629486 (central register of associations in Austria)

Vienna, 18.06.2018